



June 15, 2012

**NEW RESERVATION PROCESS  
FOR PAMPLIN GROVE GROUP CAMPGROUND  
TO START IN 2013**

Humboldt County Parks has changed the process for making reservations at the Pamplin Grove group campground in Van Duzen County Park, starting with the 2013 season.

**Reservations will be made by phone only starting at 8:00 a.m. on January 2, 2013. The phone number to call for reservations is 707-445-7651.**

Reservations will not be made in person as in previous years. This new process alleviates the need for camping out days in advance to reserve a spot on the list.

The new phone reservation process will involve two steps:

1. People can call starting at 8:00 a.m. to put their name on the priority list. Staff will record your name, phone number, and the time of your call. You must speak with a live person to get on the list. If you receive a busy signal or your call goes to voice-mail, you should keep calling back.
2. You will be called back in the order your call was received by the staff member who administers reservations. When it is your turn for the call-back to make the reservation, the time window for a connection is five minutes. If staff cannot reach you within five minutes, they will move to the next name on the list.

Reservation forms will be mailed or e-mailed to you. The completed forms and the fee for the first day of camping need to be returned to Public Works within two weeks from the date of your call. If the first day's fees and application are not received within the two-week period, your reservation will be voided and those dates will become open to the public. The balance of all fees, security deposit, and insurance certificates are due no later than one month before your requested date.

In future years, reservations will continue to be taken by phone starting at 8:00 a.m. on the first business day of the year.

Humboldt County Public Works  
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707-445-7651